

CHELAN-DOUGLAS RSN/PIHP POLICY AND PROCEDURE MANUAL		Chapter:	2.2.3
Title:	MANAGED CARE SERVICES	Page:	1 of 1
		Date Effective:	July 1, 2002
Subject:	CLIENT REQUEST FOR A SECOND OPINION	Date Revised:	May 1, 2005
		Authorizing Signature:	

AUTHORITY: Guiding Principle(s): Effectively Managed
WAC 388-865-0355
DSHS/MHD – CDRSN/PIHP contract
Provider Contracts

SCOPE: This policy applies to Chelan-Douglas Regional Support Network/Prepaid Inpatient Health Plan (CDRSN/PIHP) and its contractors (agencies/providers), and subcontractors (referred to as contractors or agencies or providers throughout this policy).

PURPOSE: This policy describes that CDRSN/PIHP Title XIX eligible clients may request a second opinion.

DEFINITIONS: n/a

POLICY: Clients of the CDRSN/PIHP and its provider network have the right to a second opinion by another clinician in either the agency in which they are being served, or through another contracted provider in the CDRSN/PIHP.

1. A client can request a second opinion when he/she needs more information about the medical necessity of the treatment recommended by a provider.
2. The client believes their primary care provider is not providing authorized medically necessary community mental health rehabilitation services.
3. A client can request a second opinion from a provider outside of the provider network at no cost to themselves.

SEE ALSO: Glossary of Terms and Acronyms