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| CHELAN-DOUGLAS RSN/PHP POLICY AND PROCEDURE MANUAL | | Chapter: | 2.8 |
| Title: | MANAGED CARE SERVICES | Page: | 1 of 1 |
| | | Date Effective: | July 1, 2002 |
| Subject: | REAUTHORIZATION FOR LEVEL OF CARE SERVICES | Date Revised: | May 23, 2002 |
| | | Authorizing Signature: | |

AUTHORITY: Guiding Principle(s): Consumer Focused, Holistic/Humanitarian, Responsive, Effectively Managed
WAC 388-865-0225, Resource Management
RCW 71.24.025, Community Mental Health Services Act, Definitions
DSHS Standard Work Order, RSN/PHP Services
DSHS Title XIX Contract and Federal Waiver

SCOPE: This policy applies to Chelan-Douglas Regional Support Network/Prepaid Health Plan (CDRSN/PHP) and its contractors (agencies/providers), and subcontractors (referred to as contractors or agencies or providers throughout this policy).

PURPOSE: This policy allows for the reauthorization of Level of Care by the CDRSN/PHP for those consumers whose needs continue to warrant that level of service.

DEFINITIONS: n/a

- POLICY:**
- A. County care management staff will review and reauthorize all Level of Care services for consumers as needed in order to assure that service levels continue to meet consumer needs.
 - B. Authorization for services shall be documented on Authorization for Level of Care forms. County care management staff shall respond to the provider within **ten (10)** working days for requests for authorization.
 - C. Requests that are submitted after the authorized end date shall be considered served without authorization.

SEE ALSO: Chapter 2.7, Service Level Determination and Authorization
Chapter 2.12, Service Level/Residential Level of Care Change
Chapter 2.13, Appeal of County Care Management or Case Manager Decision
Glossary of Terms and Acronyms