

CHELAN-DOUGLAS RSN/PIHP POLICY AND PROCEDURE MANUAL		Chapter:	3.1
Title:	CRISIS RESPONSE AND STABILIZATION SERVICES	Page:	1 of 2
		Date Effective:	July 1, 2002
Subject:	INTRODUCTION AND PURPOSE Authorizing	Date Revised:	July 24, 2007
		Authorizing Signature:	

AUTHORITY: Guiding Principle(s): Consumer Focused, Accessible, Responsive
WAC 388-865-0230, Community Support Services
WAC 388-865-0245, Administration of the Involuntary Treatment Act
WAC 388-865, Inpatient Evaluation and Treatment Facilities
RCW 71.24, Community Mental Health Services Act
71.05, Mental Illness,
71.34, Mental Health Services for Minors
DSHS Standard Work Order, RSN/PIHP Services
DSHS Title XIX Contract and Federal Waiver

SCOPE: This policy applies to Chelan-Douglas Regional Support Network/Prepaid Inpatient Health Plan (CDRSN/PIHP) and its contractors (agencies/providers), and subcontractors (referred to as contractors or agencies or providers throughout this policy).

PURPOSE: This policy directs CDRSN/PIHP and its contractors to provide comprehensive and responsive Crisis Response Services for individuals in Chelan-Douglas.

DEFINITIONS: n/a

POLICY: The Crisis Services shall serve consumers of all ages including Medicaid enrollees, without regard to their intake status in the CDRSN/PIHP provider network, in emotional crisis in the community. Components of Crisis Services as described in this chapter provide for 24-hour telephone screening, mobile outreach, respite care, investigation and detention services, and allied services as required. It is the goal of Crisis Services to respond actively and to resolve or stabilize the crisis in the least restrictive appropriate manner. Crisis Services subscribes to and promotes the Guiding Principles of CDRSN/PIHP. The component parts of Crisis Services shall actively work together to foster a seamless system of care for individuals in crisis. The CDRSN/PIHP shall ensure that all provider agencies that provide evaluation and treatment services have current certification from MHD and are

licensed by state DOH. Current licenses and certifications are reviewed annually by the CDRSN.

SEE ALSO: All other policies in Chapter 3, Crisis Response and Stabilization Services Glossary of Terms and Acronyms